Methods

- Randomized controlled trial of PARENT vs. usual care
- Eligible families: infant ≤12 months
- Parent survey at 12-month post-enrollment to assess WCC quality and healthcare utilization
  - Promoting Healthy Development Survey (PHDS)
  - Consumer Assessment of Healthcare Providers and Systems (CAHPS)
Outcomes

- **WCC Quality**
  - Recommended Preventive Care
    - Anticipatory Guidance
    - Psychosocial Assessment
    - Developmental Services
  - Parent Experiences of Care
    - Family-centeredness
    - Helpfulness of Care
    - Overall Rating of Care

- **Healthcare Utilization**
  - Up-to-date on WCC Visits
  - Urgent Care Visits
  - Emergency Department (ED) Visits
Summary of Findings

✓ Better performance on receipt of WCC services
  • Anticipatory guidance and health education
  • Psychosocial screening
  • Structured developmental screening

✓ Better patient experiences of care
  • Helpfulness of care
  • Family-centeredness of care

✓ Fewer ED visits
Cluster RCT of PARENT Among FQHCs

- 5-year NICHD R01
- Multiple clinical sites of community clinic organizations
- 10 clinical sites, 2 organizations in WA and CA
- Multiple parent coaches (internal staff)
- Efficiency: Time study, baseline and post-implementation
- Cost analysis- partner with health plans