

Methods

- Randomized controlled trial of PARENT vs. usual care
- Eligible families: infant ≤ 12 months
- Parent survey at 12-month post-enrollment to assess WCC quality and healthcare utilization
 - Promoting Healthy Development Survey (PHDS)
 - Consumer Assessment of Healthcare Providers and Systems (CAHPS)

Outcomes

- WCC Quality
 - Recommended Preventive Care
 - Anticipatory Guidance
 - Psychosocial Assessment
 - Developmental Services
 - Parent Experiences of Care
 - Family-centeredness
 - Helpfulness of Care
 - Overall Rating of Care
- Healthcare Utilization
 - Up-to-date on WCC Visits
 - Urgent Care Visits
 - Emergency Department (ED) Visits

Summary of Findings

- ✓ Better performance on receipt of WCC services
 - Anticipatory guidance and health education
 - Psychosocial screening
 - Structured developmental screening
- ✓ Better patient experiences of care
 - Helpfulness of care
 - Family-centeredness of care
- ✓ Fewer ED visits



Northeast Valley Health Corporation
a californihealth⁺ center



COMMUNITY
HEALTH
Care
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Cluster RCT of PARENT Among FQHCs

- 5-year NICHD R01
- Multiple clinical sites of community clinic organizations
- 10 clinical sites, 2 organizations in WA and CA
- Multiple parent coaches (internal staff)
- Efficiency: Time study, baseline and post-implementation
- Cost analysis- partner with health plans